

# Parking Tickets

## Did you get a parking ticket in the last few days?

A Parking Enforcement Officer has been going round the Groves and has put tickets on cars that had been parked for more than the 3 hours allowed. Some of those tickets were put on cars owned by residents. All residents are entitled to a Free Resident's Parking Permit, but some have been unable to get one. This is because since the process was made online only people have found applying for a permit difficult for various reasons. This is a problem that has been going on for some time and our Councillors and Ward Officers Katrina and Patrick are aware of it and have offered to help.

## Here's what you can do... Appeal!

1. Make an appeal using the process explained on the ticket. Say that you are a resident who is entitled to a Parking Permit. Explain why you do not have one. The ticket will say that if you do not pay after a number of days the amount of the fine will double. Don't worry: appealing will pause that clock!
2. Send an email to our three local Councillors (addresses below). Say that you are a resident of the Groves who has been given a parking ticket and that you are appealing that ticket because you are entitled to a Parking Permit. Explain why you do not have one. Include your car registration and a photo of the ticket. The Councillors will support your appeal.

Amna Abdullatif: [cllr.amna.abdullatif@manchester.gov.uk](mailto:cllr.amna.abdullatif@manchester.gov.uk)

Tina Hewitson: [cllr.t.hewitson@manchester.gov.uk](mailto:cllr.t.hewitson@manchester.gov.uk)

Bernard Priest: [cllr.b.priest@manchester.gov.uk](mailto:cllr.b.priest@manchester.gov.uk)

## It's not just us! More help is coming

Our Ward Officers have told us that the Council are aware that many people have been having problems with online access. This has got worse since the Covid-19 outbreak. The Council are setting up a **Digital Support Team** whose job will be to help residents with their problems accessing online services. When this team is set up they will be able to help you get your Parking Permit.

Meantime, the permits are still available through this link, so keep trying:  
[www.manchester.gov.uk/info/500347/resident\\_parking\\_schemes](http://www.manchester.gov.uk/info/500347/resident_parking_schemes)

If you have still problems applying, let one of the Councillors know on the email addresses above. Explain what you are finding difficult.